

Have You Heard?

Ear Works Audiology, P.C.

Long Island's Premier Hearing Health Care Providers

Patient Quarterly Newsletter

Summer 2008



Exélia™
Full Life Experience

Phonak introduces the new paradigm in hearing excellence. Exélia, a unique combination of cutting-edge technology, audiological expertise and wireless connectivity, delivers unprecedented hearing performance and user interaction together with easy access to modern communication and entertainment systems.

Exélia uses ZoomControl, a wireless broadband audio transfer between two instruments that allows you to focus your hearing where you want, even when you cannot face the speaker. Accessed with the myPilot, a full color display remote control, this feature proves to be paramount in situations like driving a car. With the QuickSync feature, you can make volume and program changes in both ears with one touch.

Exélia celebrates the diversity of personal communication needs with comprehensive, tailored hearing solutions for everyone.



www.phonak.com



TV Ears is a wireless device that has helped over ¼ million people with mild, moderate or severe hearing loss hear the television clearly without having to turn up the volume. When you use TV Ears, it does not affect the normal operation of your television's volume function. You can listen to television at your own level through the wireless headset while others can

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Wax Guards

The wax guards on your hearing aid should be replaced approximately once a month.

However, if you notice a build-up of wax on the receiver of the hearing aid, change the wax guard. If the wax guard is plugged with wax, then the hearing aid may not work properly.

If your hearing aid is not working and you



Garden City
975 Franklin Ave.
Suite 203 B
(516) 248-0068

Lake Success
2800 Marcus Ave.
Suite 207
(516) 622-3387

Port Jefferson
640 Belle Terre Rd.
Building C
(631) 928-4599

Smithtown
994 Jericho Tpke.
Suite 203
(631) 332-3274



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2800 Marcus Avenue, Suite 207

Lake Success, NY 11042

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Happenings at Ear Works

Ear Works would like to welcome Shari John to our staff! Shari received her undergraduate degree and master's degree in Audiology from Hofstra University. She is licensed to practice Audiology in New York State, and she will be working in our Lake Success and Garden City offices.

Ear Works would also like to welcome William Kandell. He joined Ear Works Audiology as a Practice Development Representative in June of 2008. Bill came to Ear Works with over 25 years of sales and marketing experience. He completed his BA at Hofstra University and earned his MBA at Dowling College.

Garden City Patients: We would like to inform you that hearing aid services will now be provided by Dr. Monaco & Dr. Nabavi.

A patient recall effort has been implemented in our offices. This service is to provide our patients with the most accurate hearing health care, by administering annual hearing exams & biannual hearing aid checks. As recommended by the American Academy of Audiology, all patients should have their hearing tested annually. With annual evaluations, our audiologists will be able to provide you with more accurate services, such as: adjusting your hearing aids, addressing your hearing issues, and noting if any changes in your hearing sensitivity arises. Additionally, we'll be able to make the proper referrals to your primary care physician or ENT, if needed. Just as you have made an investment in your hearing healthcare, we have made a promise to serve you with the best audiological services.

Kimberly R. Visnefsky, a clerk at our Lake Success Office, attended the Oticon Audiology Summer camp in Keystone, Colorado. This camp was provided for students who are currently working towards their doctorate in audiology. By attending, Kimberly sat in on daily seminars that addressed issues such as: patient care, rehabilitation strategies, diagnostic assessment, the aging brain and auditory input, hearing aid fittings and adjustments, and assessing special needs populations. The information she learned will help to provide you, our patients, with the utmost hearing care and to become a better future audiologist.



We would like to share your thoughts in our newsletter. Do you have any humorous anecdotes related to hearing or hearing loss? If so, drop us a note and we'll share it here.

A long shore-man with a hearing problem was notified that there was a union meeting down at the docks. His wife said, "Honey why do you attend those meetings? You can't hear what's going on". After the meeting was over, his wife waited up to see how things went. She heard a knock on the door and when she opened it she was shocked to see her husband standing there. He had two black eyes, his nose was bleeding and his clothes were torn. She said, "What happened to you?" He replied, "I thought the shore Stewart said "Stand-up", but he really said, "Shut-up".

--Submitted by Robert Lyons, from Kings Park

Evening Hours Now Available in our Lake Success Office

Beginning in September of 2008, we will now be offering evening hours at our Lake Success office until 8:00 pm on Thursdays. Please call in advance to schedule an appointment.